MVP Feature Set

* **Booking Site**
  + Customer can enter zipcode
  + Customer Select service
  + Provide details
  + Get a quote
  + Schedule an appointment
  + Make a deposit
  + Install analytics & tracking metrics
* **Team Member App**
  + Download App
  + Create account
  + Sign-In
  + Onboarding
  + Accept Jobs
  + Perform Jobs
  + Notifications
  + Account management
  + Earn Points
  + Referral Code
* **Customer App**
  + Download app
  + Create an account
  + Sign-In
  + Manage appointments
  + Create appointments
  + Contact team members
  + Review appointments
  + Manage Profile
  + Referral Code
  + Earn Points
* **Admin Dashboard** 
  + Authorization
  + Schedule appointments
  + Update appointments
  + Add new users
  + Charge and refund customers
  + Pay users
  + Update user profiles
* APIs
  + Automatic Billing
  + Automatic Payroll
  + Auto-Emails and SMS
  + Push notifications

Future Feature Set

* **Booking Site**
  + Additional service offerings
    - Lawn Care
    - Cleaning
    - Handy Services
  + Discount codes
  + Create an account
  + Sign into account
  + Upload vouchers, codes, coupons, payment codes etc.
  + Show customers ideal availability from a stacking perspective
  + Show blocked dates and times across internal and external booking sites
  + Create an internal booking site for prepaid channels (yelp, groupon, moving help etc.)
  + Reflect discount in summary page
  + Reflect accurate service request and details in summary page
  + All service offering details are reflected in appointments on the backend dashboard (addresses, quotes, protection etc.)
* **Team Member App**
  + Shift progress bar
  + Skill badges
  + Recurring training
  + Shift potential earnings
  + Week potential earnings
  + Add earnings goal and see progress
  + Increase user level based off of points
  + In shift chat feature
  + Manage profile details (#’s, bank accounts, etc.)
  + Create availability
  + Enable auto-scheduling
  + Enable Go Live Feature
  + Enable Battle Buddies & Team Features
  + Geolocation for clocking in, eta, job seeking purposes, other team members etc.
  + In-app rewards and purchases
  + Video submission capabilities
  + Ongoing surveys
  + Help chat feature (corporate)
  + Milestones
  + Submitting before and after job photos
  + Having job photos attached to profile
  + In app chat feature (team and customer)
  + Job origination identification (moving help, groupon, hire a helper) so team lead can have appropriate roadmap per job
  + Ride sharing features
  + Reactivation request feature
  + Auto deactivation feature
  + Connect / login social media accounts
  + Interactive FAQs page
  + Manage appointments
  + Create appointments
  + Home Team cards for instant payments
* **Customer App**
  + Team pre-job verification (time, apparel, communication)
  + Ondemand help requests
  + Create a to-do list
  + Volunteer opportunities
  + Tipping team members
  + Above and beyond indicator
  + Local and online resources
  + Chat feature
  + Dynamic FAQs
  + In-app rewards and purchases
  + Video submission capabilities
  + Ongoing surveys
  + Favoriting a Helpr
* **Admin Dashboard** 
  + Appointment notes and tracking
  + Show blocked times across all platforms
  + Team member profile activity log
  + Live appointments feed
  + Notifications
  + Tasks newly submitted jobs / requests
  + Add additional cities
  + Color coding and automatic notifications for unfilled requests
  + Color coding system for requests in pipeline (details, payments, team)
  + Update availability
  + Notifications for submitted help tickets
  + Calendar and filter view per market, job type, status
  + Download reports
  + Create custom reports
  + Live analytics and metrics across platforms
  + Update pricing and services per market
  + Creating discount and promo codes
  + Manage user profiles
  + Custom payouts to users (points or dollars)
  + New point activities
  + Sending notifications and links to all markets